



**(Affiliated to Mahatma Gandhi University, Kottayam & Approved by Govt. of Kerala) Nellikuzhi P.O,
Kothamangalam, Ernakulam Dist., Kerala, Pincode - 686691**

RE-DVV CLARIFICATION

Details of 1.4.1: Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website.

HEI SSR Input:

A. Feedback collected, analyzed, action taken & communicated to the relevant bodies and feedback hosted on the institutional website

After DVV:

B. Feedback collected, analyzed and action has been taken and communicated to the relevant bodies

HEI Appeal Explanation

The institution acknowledges the importance of obtaining feedback from various stakeholders, including students, teachers, employers, and alumni, to enhance academic performance and institutional ambience. The feedback mechanism at our institution is a structured and transparent process that involves:

Collection of Feedback: Regular feedback is obtained through structured surveys.

Analysis of Feedback: The collected data is systematically analyzed to identify areas requiring improvement.

Action Taken: Based on the analysis, appropriate measures are implemented to address concerns and enhance institutional quality.

Communication of Actions: The actions taken are formally communicated to the

University. **Hosting on Institutional Website:** To ensure transparency and accessibility, the feedback analysis report and action taken report are published on the institutional website.

The institution strongly asserts that the feedback report, along with the action taken, is publicly available on the website, fulfilling the criteria of option A. Therefore, we request reconsideration and reinstatement of the initial response (A) as it accurately represents our practice.



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HEI (Change in Input):

A. Feedback collected, analyzed, action taken & communicated to the relevant bodies and feedback hosted on the institutional website

RE DVV CLARIFICATIONS	HEI RESPONSE
Kindly provide the Action Taken report on feedback with Signed for 2023-2024	As Per the re-dvv Clarifications, HEI has Provided the Action Taken report on feedback for 2023-2024 duly signed by the Principal. (S.no:4)

HEI RESPONSE DOCUMENTS

S.No	CONTENTS	LINK
1.	Feedback policy	View
2.	Stake holders feedback analysis report a. Students b. Teachers c. Alumni d. Employer	View View View View
3.	Sample Filled in feedback forms a. Students Feedback b. Teachers Feedback c. Alumni Feedback d. Employer Feedback	View View View View
4.	Action taken report on the feedback analysis duly certified by the Principal.	View
5.	Communication letter to affiliating university for the Feedback report duly certified by the competent authority	View
6.	Link to the HEI's website which shows the feedback system	View
7.	SSR Link	View
8.	DVV Link	View
https://igcas.org/stakeholders-feedback-system-2/		

Note: As per NAAC Appeal Procedure HEI has provided SSR Documents link and DVV documents link to reconsider.