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(Affiliated to Mahatma Gandhi University, Kottayam & Approved by Govt. of Kerala)Nellikuzhi P.O, Kothamangalam, Ernakulam Dist., Kerala, Pincode - 686691

## **2.5.1:** Mechanism of internal/ external assessment is transparent and the grievance redressal system is time- bound and efficient

Note: The supporting documents for this metric exceed the upload limit of 5MB. Hence the documents are made available in HEI website and links for the metric is given below

METRIC	PARAMETER	LINK
2.5.1	Mechanism of internal/ externa assessment is transparent and the grievance redressal system is time- bound and efficient	